



New York Complaint Filing

Most billing problems can be reconciled by calling Frontier Customer Service at 1.800.921.8101.

If you are unable to resolve your issue and wish to file a claim or register a complaint with the New York Department of Public Service, Office of Consumer Services(DPS), you may do so online at www.dps.ny.gov/complaints or by calling the DPS complaint HELPLINE (1.800.342.3377).